



OCTOBER 2019

NEWSFLASH





BOO,

The busy season has started and the industry events are about to fill in everybody's calendars. This year, we have opened it with the 15 years celebration, gathering the teams from around the globe together in Belek, Turkey.

In addition, we organised Lunch & Learn event in Rotterdam in which the guest speaker from SIDN facilitated a great discussion about e-mail security. A lot more is about to come, and you will see a lot of Openprovider team at the conferences worldwide. Let's meet there! Just drop us a line at sales@openprovider.com to book a meeting. The calendar of upcoming events is available [here](#).



On the 12th of September, we organised our first knowledge session in the Rotterdam Market Hall in the form of a Lunch & Learn. The topic, e-mail security, ranked in the top of the quick poll that we sent in our July newsletter.

Marco Davids, engineer at the SIDN Lab, presented about the benefits of and need for e-mail security. Before the break he outlined the general picture, after the break Marco dived into the technical implementation of a couple of standards in e-mail security: SPF, DKIM, DMARC and StartTLS. The vivid interaction between Marco and our customers led to in-depth discussions. Also we learned something: based on the information in the Lunch & Learn, we've extended our Knowledge Base, as you can see in our articles about **SPF**, **DKIM** and **DMARC**.

The concluding lunch did not only bring soup and sandwiches, but also a lot of networking opportunities. Marco involved in the talks by providing additional technical tips and tricks. The day after, our support desk already received the first questions about implementation of the standards!



LUNCH & LEARN



Referring to the goodie bag with Rotterdam specialties, one of our customers wrote: "A big thank you to Openprovider for the initiative. While enjoying the cheese and beer, I will remember this day with a lot of joy. And not only then, of course!"

The other results of our questionnaire, sent out after the Lunch & Learn, also show demand for more knowledge sessions! Let us know about which topics you want us to talk:

- Website security (SSL, HTTP security headers)
- Security in cloud services
- IPv6
- How to expand your business internationally
- How to create an effective online campaign
- How to find good tech talent in a competitive environment
- Tips & tricks: working with Openprovider
- Other: _____



Update on .eu: wider eligibility, Brexit and introduction of .eu.

In October and November, .eu registry EURid will release a couple of important changes to their policies: eligibility criteria are relaxed, the Brexit-related changes may continue and the Greek .eu will be launched.

Changes in eligibility criteria

From the 19th of October 2019, all citizens of the European Union, regardless of their place of residence, will be able to register their .eu, .eu or .eu domain.

Currently, the place of residence is leading. For example, a German citizen living in the United States was not able to register a .eu domain.

Under the new rules, this German citizen can provide an address in the United States, but submit his country of residence to be Germany. In Openprovider, you will find this option in the additional parameters during contact creation or update (available from the 19th of October). API users can use the `countryOfCitizenship` **parameter**.

Please note that this change only applies to natural persons. Furthermore, citizens of Norway, Liechtenstein and Iceland living abroad are not eligible, even while they have an exceptional position when residing in their own country.



Brexit update

While the relaxed eligibility criteria give an opportunity for citizens of the European Union living in the United Kingdom, the native UK and Gibraltar customers are still affected by the Brexit. The update in this section applies only if the Brexit takes place at the 31st of October 2019; it will be amended in case of a delay or a deal that includes .eu domains. Please refer for the latest information to the special **Brexit page** on EURid's website.

The new schedule is similar to the **previously published schedule**, however the dates are different:

- On the 29th of October 2019, EURid will send notifications to affected registrants.
- From the 1st of November 2019, EURid will no longer accept registrants with GB or GI country code, unless the registrant is a citizen of the European Union. EURid will send a second e-mail on this date.
- Until the 31st of December 2019, UK and GI registrants that are eligible (e.g. being a citizen of the EU or having a residence in another country) can update their data.
- On the 1st of January 2020, EURid will withdraw (suspend) any non-eligible domain names. The domains will no longer function. Only through a manual process, eligibility updates are possible.
- On the 1st of November 2020, all affected domain names will be revoked and will become available for registration again.

We will reach out to our resellers that manage affected .eu domains in November with more details about their domains.



Introduction of .eu

As we have already informed you in our **August newsletter**, .eu, the Greek version of .eu, will launch on the 14th of November 2019. From that date on, everyone can register his .eu domain, of course if the registrant is eligible according to the above mentioned policy. The most important requirement is that the domain name itself must be in Greek alphabet. At the same time, Greek domain names under the Latin .eu extension will no longer be possible.

This means that, starting on the 14th of November, the extension's alphabet will always match the domain name's alphabet: either latin.latin, cyrillic.cyrillic or greek.greek.

Existing .eu domains in Greek alphabet will be cloned to .eu. The .eu version will remain available for 3 years; after that time it will be revoked. If you have any Greek .eu domains in your portfolio, we will reach out to you in the second half of November.

MEMBERSHIP INCLUSION AND CURRENCY CHANGE .AE



Recently, we have activated our own registry accreditation for the United Arab Emirates top level domain .ae. This means that .ae is included in our Domain Memberships (Basic, Professional and Expert) with immediate effect.

Please note that this accreditation comes with a currency change: .ae domains will be charged in UAD dirham (AED). The new Member price is AED 124 per domain year. We have converted the tier prices to this new currency.

In the week of the 21st of October, we will transfer our existing .ae domains to our own registry account. This means that domain holders may receive e-mails from the registry. We kindly request you to inform your customers and ask them to ignore those e-mails. After the transfer, the authorisation code will be changed.

PRICE CHANGES MMX REGISTRY

Portfolio registry MMX will change the price of 9 of their extensions on the 17th of March 2020. One extension (.rodeo) faces a price reduction, the other extensions will increase in price:

Extension	Current Member price	New Member price
.casa	\$ 5.18	\$ 7.68
.nrw	€ 25.15	€ 27.65
.rodeo	\$ 20.18	\$ 5.18
.vip	\$ 10.18	\$ 11.18
.work	\$ 5.18	\$ 6.18
.adult .porn .sex .xxx	\$ 68.38	\$ 75.18

The Member prices apply to Basic, Professional and Expert Members (.xxx), New gTLD Members (all other extensions) and Supreme Members (.xxx and all other extensions). The tier prices will change by the same amount. Extensions that will increase in price can be renewed before the 17th of March 2020 at their regular price; a domain can be renewed up to a total registration period of 10 years.



SPECIAL PRICES FOR XYZ REGISTRY DOMAINS

Prices for .xyz, .college, .rent and .baby drop on October 1st 2019 until December 31, 2020. Make the most out of it and don't forget to activate your memberships to benefit from these and many other **promotions**.

Extension	Promotion price
.xyz	\$ 0,68
.college	\$ 15,18
.rent	\$ 15,18
.baby	\$ 15,18

For Halloween season, we are offering a special promotion on .monster, available from October 4th, 2019 to December 31, 2019.

Extension	Promotion price
.monster	\$ 0,68

TIP: Use the banner from this e-mail with your own branding to inform your customers about this upcoming sale! **[Download now >](#)**

The prices apply to all membership plans.

PLESK OBSIDIAN HAS ARRIVED



Plesk development team has finally launched the new Plesk Obsidian, which is the new evolutionary step of the Plesk hosting panel and is a successor of the Plesk Onyx. So far this is the most powerful hosting management platform that handles servers, apps, sites and hosting businesses at a professional level. Plesk Obsidian is secure by default, offers new user experience, and includes most requested features from partners and community.

Improvements

Improved Usability

The new look and feel makes Obsidian the most user-friendly, catering to all user needs – from developers to agencies to hyperscalers.

Increased Productivity

The innovative platform improves users' workflow, due to the simpler server, application and website management.

Tougher Default Security

Secured by default: Mod Security and Fail2ban are active out of the box.

More Flexibility

Admins, resellers, and users can move domains between subscriptions both via Plesk UI and CLI.

PLESK OBSIDIAN HAS ARRIVED



Better File Manager UX

Mass archive, upload, extract and search files within the File Manager.

SNI for Mail Services

Secure your SMTP, IMAP, and POP connections to the mail server using an SSL/TLS certificate. SNI support comes for both Postfix and MailEnable, allowing installation of individual certificates for each domain.

Full list of improvements, which this release brings is available [here](#).

Licensing

All Plesk Onyx Web edition licenses (Web Admin, Web Pro & Web Host) will be supported by Plesk Obsidian. We also renamed “Plesk 12/Onyx Keys” in Openprovider panel and corresponding documentation to “Plesk 12/Onyx/Obsidian Keys”. Technically everything remains the same.

Upgrade

Almost any Plesk Onyx installation can be upgraded to Plesk Obsidian. For more details please refer to [Plesk Obsidian migration guide](#).

QUARTERLY COST PRICE REVIEW MEMBERSHIPS



One of our promises with our unique subscription based **Membership model** is that we forward any financial advantage, related to the included extensions, to our customers. Not partly, but completely. Every quarter we re-investigate our cost prices and adjust them if necessary. For the last quarter of 2019 we will change prices of two of our extensions. The new prices will come into effect on the 9th of October 2019.

Extension	Old price	New price
.co	€ 20.34	€ 20.35
.dk	DKK 42.13	DKK 42.10

Activate your Membership now!

If you already have an activated Membership Plan, you will immediately profit from these lower prices from the 9th of October. If you have not yet activated your Membership Plan, this is the perfect time to do so! **Not sure where to start? Try Basic S and profit from our cost prices for as low as €49!**

Do you want to know more about the price transparency of Openprovider? Read our **blog post** and learn about how we calculate our cost prices!



UPCOMING PRICE CHANGES

- 1 September: .tirol
- 25 September: .sa.com, .za.com
- 1 October: Donuts
- 22 October: .whoswho
- 1 November: .biz
- 1 January 2020: .Affilias



UPDATES TO THE NEW gTLDs

• .madrid extended its Sunrise and Landrush periods until the 10th of December 2019 (was: 3rd of October 2019). The General Availability will start on the 17th of December 2019 instead of the 10th of October 2019. The Trademark Claims period will run until the 17th of March 2020 (instead of the 9th of January 2020).

Sunrises:

- 15 October: .new
- 17 October: .bond

Early Access Programs:

- 19 November: .bond

General Availabilities:

- 26 November: .bond
- 17 December: .madrid



UPCOMING EVENTS

UPCOMING INDUSTRY EVENTS

- **Registrars Meeting Spanish** registries .cat, .barcelona, .gal, .eus and .madrid on 18th Oct 2019 to 18th Oct 2019, at
- **DK Hostmaster Registrar Meeting** on 29th Oct 2019 to 29th Oct 2019, at Crown Plaza Copenhagen Towers
- **ICANN66** on 2nd Nov 2019 to 7th Nov 2019, at Montréal
- **Nordic Domain Days** on 25th Nov 2019 11:30:pm to 26th Nov 2019 12:30:am, at Waterfront Congress Center
- **SIDN Connect** on 28th Nov 2019 to 28th Nov 2019, at Zeist
- **Domain Pulse** on 20th Feb 2020 11:30:pm to 21st Feb 2020 12:30:am, at Innsbruck, Austria